



UPDATE: Sign in experience changing for your portal

Please see below for upcoming changes to your sign in experience for your client portal. Insight partners with Thomson Reuters in providing your portal experience. On **November 17th**, Thomson Reuters is updating and providing improvements to your sign-in experience and enhanced security protocols.

Here is what you will need to know:

On November 17th, when you log into your portal you will need to create a new username and password. Please make sure you have your current login ID and password for this process. If you don't remember your login ID, please contact our office. You will need to enable two-factor authentication and will be presented several options to verify your identity. It is recommended that you use the AuthO Guardian mobile app, which can be downloaded from the App store for Apple and Android phones.

Here is a video link showing what this experience will be. Any questions, please contact us.

[NetClient Sign-In Experience](#)